

Town of Turin

47 Turin Road

P.O. Box 86

Turin, GA 30289

Pulling Together – Yesterday, Today, and Tomorrow

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## **WATER SERVICE AGREEMENT**

**ALL DEPOSITS ARE PAYABLE BEFORE WATER  
SERVICE IS CONNECTED.**

**Residential Meter Deposit - \$100.00**

**Residential (*Rental*) Deposit - \$150.00**

**Commercial Meter Deposit - \$200.00**

**Deposit will be refunded when service is terminated and account is paid in full.**

Deposit Paid \_\_\_\_\_

Office use only

# TOWN OF TURIN METER SERVICE AGREEMENT

TOWN OF TURIN  
47 TURIN ROAD / P.O. BOX 86  
TURIN, GA 30289

Account Number: \_\_\_\_\_

Location Number: \_\_\_\_\_

Phone: 770-599-0777 Fax: 770-599-0775

Email: townofturin@charter.net

Applicant's Name \_\_\_\_\_ Today's Date: \_\_\_\_\_

Date Service Desired \_\_\_\_\_

Circle One: OWNER / Renter

**PROPERTY LOCATION/INFORMATION:**

Service Address: \_\_\_\_\_

**APPLICANT'S INFORMATION:**

Applicant's Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ ST: \_\_\_\_\_ ZIP: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell \_\_\_\_\_ Work Phone \_\_\_\_\_

Social Security #: \_\_\_\_\_

Driver's License # \_\_\_\_\_ State: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Employer: \_\_\_\_\_

**\*\*RENTALS ONLY (Landlord's Information must be provided):**

\*\*Name: \_\_\_\_\_ \*\*Phone: \_\_\_\_\_

\*\* Address: \_\_\_\_\_  
City: \_\_\_\_\_ St. \_\_\_\_\_ Zip: \_\_\_\_\_

Have you ever had water service in your name with the Turin Water System before?

Yes \_\_\_\_\_ No \_\_\_\_\_

If so, where? \_\_\_\_\_

Is the septic tank functioning properly at this time? \_\_\_\_\_ Yes \_\_\_\_\_ No

## **ACKNOWLEDGEMENT OF RESPONSIBILITY:**

By signing this agreement, I acknowledge that I am responsible for the billing of this meter until such time that I notify the Town of Turin Water Department that services need to be disconnected. I understand that I must call to terminate service and file a forwarding address for final bills and refund.

I also hereby acknowledge that I am prohibited by the Town from connecting my plumbing to any other water source while connected and receiving service from the Town included but not limited to wells located on my property or any other private water supply and I am required to notify the Town of any such source either now present or installed in the future.

I hereby grant Turin's Water Department access to my property for the purpose of repairing, installing, removing, checking or reading the meter installed on my property. I also acknowledge that the meter and meter box is the property of the Town of Turin Water Department and shall remain so. The Town of Turin Water Department shall have the authority to control and regulate its use. I also acknowledge that tampering with the meter or any of the Water System's equipment has severe consequences, including a up to \$1000.00 tampering fee, \$250 cut seal fee and cost of repair or replacement of damage equipment and arrest and possible court fines and fees. Customer will be responsible financially for any equipment or parts damage during any theft attempt or act.

## **DEPOSIT INFORMATION:**

Customer agrees to pay a deposit in the amount of **\$100.00** (Residential Property owners), **\$150.00** (Residential Rental), and **\$200.00** (Commercial). Any past due balances from a previous address must be paid before service is restored at the new address.

**AS A TENTANT:** I understand that the Water / Sewer (if applicable) account for this property will be in my name and I will be responsible for paying all charges for water and sewer service to the property during the time I am the Tenant of the property. I also understand that failure to pay such charges on the active account when due may result in the discontinuance of service.

**WATER LEAKS:** All water going through the meter will be the customer's responsibility. Any leaks between the meter and the residence is the customer's responsibility. If a water leak is found by the Town of Turin, the Water Department has the right to cut the water off until customer can have the leak repaired. The Town of Turin **will not be** responsible for any water damage inside the residence due to the any water leaks.

Water bills are mailed out the first of the month and are due by the 15<sup>th</sup>. If bill is not paid by the due date, an automatic \$15.00 late fee will be added. Service will be disconnect if full payment is not received by the 27<sup>th</sup> of the month. Once service is disconnected, full payment must be made including a \$40.00 reconnection fee before service is restored. Failure to receive a statement does not excuse your obligation to pay. **You will not receive a past due notice.**

**DISCONNECT POLICY:** Accounts are due on am payable by the 15<sup>th</sup> of each month. Service will be disconnected if full payment is not received in our office by the 27<sup>th</sup> of the month. Service will only be reconnected after account is paid in full, including all past due penalties and a reconnection fee of \$40.00

**RETURNED PAYMENTS:** Customers with returned checks will be charged a \$40.00 fee and assessed a late fee of \$15.00. All returned payment must be settled within five (5) business days or the service will be disconnected. If service is disconnected there will a \$40.00 reconnection fee added to the account. After the second returned payment, only cash or money orders will be accepted for payment.

**COLLECTION OF OUTSTANDING DEBTS:** The Town of Turin may use any means necessary to collect a debt including turning the account to a collection agency, Magistrate Court, and/or but not limited to placing a lien against the property for which said fee was charged and the owners and owners thereof. Any costs incurred when legal action or an outside agency is required to collect outstanding balance all legal fees and court cost will be added to the debt and will be the responsibility of the customer.

**FOR ALL RESIDENTS OF TURIN ONLY:** The Town of Turin will provide sanitation service to all residents inside the City Limits of Turin. A fee will be added to monthly water bill for this service which will be due by the 15<sup>th</sup> of each month. The schedule pick-up day will be on Wednesday each week. ONE container will provided for each

**FOR ALL RESIDENTS OF THE OAKS ONLY:** Newnan Utilities has the contract for the "Sewer System" in The Oaks. Newnan Utilities has experience in operating this type of system in a way that ensures both compliance with all applicable laws and more importantly, the continued maintenance and operation of the system. The Turin Water Department does the billing for Newnan Utilities and this is a flat fee that is added to the monthly water bill.

**I have read and been explained this policy and understand my responsibilities incurred by my request for water service.**

**SIGNATURE:**

**DATE:**

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## RATES

Tap Fees \$1800.00

### ALL RESIDENTIAL WATER RATES

Base Charge: 0 - 2000 Gal/mo.	\$16.50
Tier 1 2001 - 5000 Gal/mo.	\$4.95 per 1000 gallons
Tier 2 5001 - 10,000 Gal/mo.	\$6.35 per 1000 gallons
Tier 3 >10,001 Gal/mo.	\$7.60 per 1000 gallons

### NON-RESIDENTIAL RATES (COMMERICAL)

Base Charge: 0 - 2000 Gal/mo.	\$22.50
Tier 1 2001 - 5000 Gal/mo.	\$4.95 per 1000 gallons
Tier 2 5001 - 10,000 Gal/mo.	\$6.35 per 1000 gallons
Tier 3 >10,001 Gal/mo.	\$7.60 per 1000 gallons

Bills will be mailed out on the first of each month.

Due on or before the 15<sup>th</sup> of each month

Late Fee (\$15.00) added if bill is not paid

Cut-Off Date: 27<sup>th</sup> of the month, if bill is not paid

### Additional Fees / Service Fees

Late Fees	\$15.00 if bill is not paid by the 15 <sup>th</sup> of the month
Reconnection Fee	\$40.00 if water is disconnected due to non-payment
Meter Recalibrated	\$75.00
Returned Check Fee	\$40.00

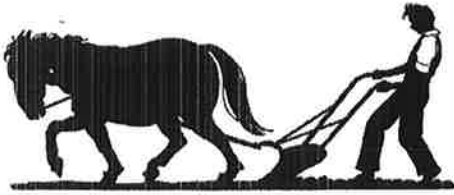
### SANITATION RATES (TURIN ONLY)

Turin will furnish (1) one 95 gallon container.

Any additional containers will be additional charge

Residential Rate:	\$13.00 per month
Commercial Rate:	\$15.00 per month

Normal pick-up day will be Wednesday. Holiday pick-up will one day later than normal, if the actual holiday falls on any Monday through Friday. Weekend holidays do not affect the pick-up schedule.



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## Sewer Rates at “The Oaks of Turin”

### SEWER RATES THE OAKS ONLY

Flat Rate: \$42.84 per month

Newnan Utilities has experience in operating this type of system in a way that ensures both compliance with all applicable laws and, more importantly, the continued maintenance and operation of the system. Please note, however, that with this change there will be a new method of billing for such service. Now, the sewer bill will be a flat rate of **\$42.84** per month.

## POLLARD RESIDENTIAL WASTE SERVICES

Residential Curbside Trash Pick-up  
Locally Owned and Operated  
Serving All of Coweta County  
770-599-1811

The Town of Turin has signed a contract with Pollard Sanitation effective January 1, 2012.

*Pollard Waster Services will provide (1) one 95 gallon container per residence. Your container will be delivered to you within 7 to 10 business days. The Town of Turin or Pollard Residential Waste Services will not be responsible for any lost or stolen can. Cans will remain the property of Pollard Sanitation and are only to be used by the residents of Turin.*

### PLEASE NOTE THE FOLLOWING:

- The fee for this service will be \$13.00 per can for Residential and \$15.00 per can for Commercial. You will be billed for the service once a month on your water bill.
- If you need more than (1) container, you will be billed for 2 fees.
- The normal pick-up date will be Wednesday
- Trash must be with 5 feet of the curb by 6 AM on your scheduled pick-up day.
- All trash containers must be removed from curb within 24 hours.
- Large items, household appliances or yard debris will not be picked-up. A call is required for these types of items and a fee may apply. This will handled directly by the resident and Pollard Sanitation.
- Holiday pick-up will be one day later than normal, if the actual holiday falls on any Monday through Friday. Weekend holidays do not affect the pick-up schedule.

If you have any questions or concerns, please call our office,

770-599-0777. Our normal office hours are Monday - Thursday, 8:00 AM – 4:00PM.